

From: Donna Anderson  
1011 Tuckahoe Rd. Milmay, NJ 08340  
609-364-4561

FILED  
JEANNE A. NAUGHTON, CLERK  
JUL 18 2019  
U.S. BANKRUPTCY COURT  
CAMDEN, NJ  
BY \_\_\_\_\_ DEPUTY

To: Judge: Andrew B. Altenburg Jr.

Re: Case #16159699622 – Donna Anderson

7/17/19

**PLEASE SEE ATTACHED DOCUMENTS**

Dear Judge Altenburg Jr.,

I received the email from my attorney Terry Tucker today stating my bankruptcy case had been closed without discharge. I became immediately distressed, I have done everything that I was instructed to do of me to satisfy my bankruptcy before it was do. I contacted my lawyer in February and was told by him I could make my final payment online in March. By this time I had already completed the 2<sup>nd</sup> Debt counseling course and sent my lawyer the certificate. In March, I made the final payment in full in the amount of 2,877.00

Not having credit has been detrimental to my life. I made sure always to keep my address updated in the system which is reflected in the attached documents. I am unsure of what happened, as I was never was told to be expecting a letter –“Certificate in Support of Discharge” from my attorney.

After paying in full, I contacted the trustee’s office by phone in April to inquire as to when I could expect letter of discharge and was told it could take up to 90 days, end of June or July. I have been checking my mailbox daily for this life changing document.

To reiterate, I have done everything that was required of me and have done it in a timely manner, not only on-time but ahead of schedule and paid in full. I ask that you consider this case on an individual basis and please, I beg of you to reconsider my outcome by granting me my letter of discharge.

I am very grateful for your time and consideration of this matter.

Sincerely,



Donna Anderson

**Donna Anderson**

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**From:** Donna Anderson <jrsygrl@icloud.com>  
**Sent:** Wednesday, July 17, 2019 10:26 AM  
**To:** Donna Anderson  
**Subject:** Fwd: Bkcy

Sent from my iPhone

Begin forwarded message:

**From:** Terry Tucker <[terrytucker@comcast.net](mailto:terrytucker@comcast.net)>  
**Date:** July 17, 2019 at 9:26:39 AM EDT  
**To:** 'Donna Anderson' <[jrsygrl@icloud.com](mailto:jrsygrl@icloud.com)>  
**Subject:** Bkcy

Aaaah! Your case was closed out without a discharge! The Court sent you a form "Certificate in Support of Discharge" (verifying you don't owe child support), and they presumably didn't get it back. -- TT  
[terrytucker@comcast.net](mailto:terrytucker@comcast.net) 856-453-7440

DynaFile x SunTrust EBP x +

https://stionlinepaymanager.suntrust.com/main/homepage.asp

Office of the  
*Chapter 13 Standing Trustee*  
Isabel C. Balboa, Chapter 13 Standing Trustee  
Cherry Hill, NJ

Home **Settings** Logoff

**Your Settings**  
Overview  
Set Password

**Donna Anderson**  
View and maintain your personal details

**Personal Details**

Username	danderson
Phone Number	6093644561
Email Address	jroycgr@icloud.com
Date Added	05 Apr 2016
Date Modified	-

[Edit..](#)

**Extended Property Details**

Company Name	Donna Anderson
Address 1	1011 Tuckahoe Rd
City	Hillman
State	NJ
Zip	08340

[Edit..](#)

Windows Taskbar: 10:41 AM 7/11/2019

DAVIDENSON  
SECDNA 83

ISABEL C. BALBOA

DynaFile x SunTrust EBPP x +

← → ↻ https://sionlinepaymanager.suntrust.com/main/homepage.asp ☆ 1

*Office of the*  
**Chapter 13 Standing Trustee**  
Isabel C. Balboa, Chapter 13 Standing Trustee  
Cherry Hill, NJ

Home Settings Logout

**Main Menu**  
Payments  
Settings

**Welcome Donna Anderson**  
You last visited us on 22 Apr 2019 at 10:00 AM

Make A Payment Scheduled Payments **Payment History**

Online Payment ID 1615969622

Chapter 13 Trustee Isabel C. Balboa

ID	Date Created	Status	Type	Method	Payment Date	Total Amount
<u>5727058</u>	23 Mar 2019 6:18 PM	Completed	Single	ACH	Mon 25 Mar 2019	\$ 2,877.00
<u>5630906</u>	25 Feb 2019 2:05 PM	Completed	Single	ACH	Mon 25 Feb 2019	\$ 117.00
<u>5592746</u>	01 Feb 2019 11:23 AM	Completed	Single	ACH	Fri 01 Feb 2019	\$ 117.00
<u>5500486</u>	28 Dec 2018 9:12 AM	Completed	Single	ACH	Fri 28 Dec 2018	\$ 117.00
<u>5436694</u>	30 Nov 2018 3:37 PM	Completed	Single	ACH	Fri 30 Nov 2018	\$ 117.00
<u>5379739</u>	03 Nov 2018 8:03 AM	Completed	Single	ACH	Sat 03 Nov 2018	\$ 117.00
<u>5287594</u>	02 Oct 2018 6:04 PM	Completed	Single	ACH	Wed 03 Oct 2018	\$ 117.00
<u>5202337</u>	03 Sep 2018 6:14 AM	Completed	Single	ACH	Mon 03 Sep 2018	\$ 117.00
<u>5127581</u>	02 Aug 2018 8:10 PM	Completed	Single	ACH	Fri 03 Aug 2018	\$ 117.00
<u>5042988</u>	02 Jul 2018 7:53 AM	Completed	Single	ACH	Mon 02 Jul 2018	\$ 117.00
<u>4979446</u>	07 Jun 2018 12:18 PM	Completed	Single	ACH	Thu 07 Jun 2018	\$ 117.00
<u>4862921</u>	25 Apr 2018 6:29 PM	Completed	Single	ACH	Thu 26 Apr 2018	\$ 117.00
<u>4801366</u>	31 Mar 2018 8:32 PM	Completed	Single	ACH	Sun 01 Apr 2018	\$ 117.00
<u>4704750</u>	27 Feb 2018 5:45 AM	Completed	Single	ACH	Tue 27 Feb 2018	\$ 117.00
<u>4627018</u>	28 Jan 2018 9:32 AM	Completed	Single	ACH	Mon 29 Jan 2018	\$ 117.00
<u>4562129</u>	31 Dec 2017 9:23 AM	Completed	Single	ACH	Sun 31 Dec 2017	\$ 117.00
<u>4462074</u>	21 Nov 2017 4:38 PM	Completed	Single	ACH	Tue 21 Nov 2017	\$ 117.00
<u>4395481</u>	27 Oct 2017 9:08 AM	Completed	Single	ACH	Fri 27 Oct 2017	\$ 117.00
<u>4310692</u>	25 Sep 2017 8:23 AM	Completed	Single	ACH	Mon 25 Sep 2017	\$ 117.00
<u>4242082</u>	30 Aug 2017 6:13 PM	Completed	Single	ACH	Thu 31 Aug 2017	\$ 117.00

10:12 AM 7/17/2019

*Chapter 13 Standing Trustee*Isabel C. Balboa, Chapter 13 Standing Trustee  
Cherry Hill, NJ[Home \(/main/home.asp\)](/main/home.asp)[Settings \(https://stionlineepaymanager.suntrust.com/Settings/settings.asp\)](https://stionlineepaymanager.suntrust.com/Settings/settings.asp)[Logoff \(I](#)**Main Menu**[Payments](#)[Settings](#)**Welcome Donna Anderson**

You last visited us on 22 Apr 2019 at 10:00 AM

[Make A Payment](#)[Scheduled Payments](#)[Payment History](#)**Online Payment ID**

16159699622 ▼

**Chapter 13 Trustee** Isabel C. Balboa

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<a href="#">5500486</a>	28 Dec 2018 9:12 AM	Completed	Single	ACH	Fri 28 Dec 2018
<a href="#">5436694</a>	30 Nov 2018 3:37 PM	Completed	Single	ACH	Fri 30 Nov 2018
<a href="#">5370739</a>	03 Nov 2018 8:03 AM	Completed	Single	ACH	Sat 03 Nov 2018
<a href="#">5287904</a>	02 Oct 2018 8:04 PM	Completed	Single	ACH	Wed 03 Oct 2018
<a href="#">5207337</a>	03 Sep 2018 6:14 AM	Completed	Single	ACH	Mon 03 Sep 2018
<a href="#">5127581</a>	02 Aug 2018 8:10 PM	Completed	Single	ACH	Fri 03 Aug 2018
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<a href="#">4247082</a>	30 Aug 2017 6:13 PM	Completed	Single	ACH	Thu 31 Aug 2017
<a href="#">4169542</a>	31 Jul 2017 11:00 AM	Completed	Single	ACH	Mon 31 Jul 2017
<a href="#">4096883</a>	01 Jul 2017 6:41 PM	Completed	Single	ACH	Sun 02 Jul 2017